

MSDE Public Website of State Performance Plan Results

State Results Early Intervention Services

Maryland: Indicator 10

Percent of signed written complaints with reports issued that were resolved within 60-day timeline or a timeline extended for exceptional circumstances with respect to a particular complaint.

Results

| | 2004/05 | 2005/06 | 2006/07 | 2007/08 | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 |
|-----------------|---------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|---------|---------|
| State Baseline: | 100% | - | - | - | - | - | - | - | - |
| State Target: | - | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| State Results: | - | 100% Target Met | 100% Target Met | 100% Target Met | 100% Target Met | 100% Target Met | 100% Target Met | - | - |

Narrative Description of Indicator

The MSDE has achieved 100% compliance. Two out of 2 written, signed complaints filed were completed within the required timelines. One complaint resulted in a finding of non-compliance in which a local Infants and Toddlers Program failed to provide the parents of a child with written notice of IFSP revisions prior to the implementation of the IFSP revisions. The finding of non-compliance was corrected by the local jurisdiction prior to the ending of the FFY 2010 reporting period.